



Privacy Statement

Frontliners Privacy Statement

Introduction

Inforit B.V. (hereinafter referred to as 'Inforit') provides custom software solutions, particularly for the transportation sector, and related support services. In addition, Inforit processes Personal Data within the scope of ZorgVoorJeugd (Care for Youth). In the course of our services, Personal Data, as defined by the General Data Protection Regulation (GDPR), is processed. To comply with the obligations under the GDPR, we aim to inform you about the processing of Personal Data through this privacy statement.

Responsibility

Inforit provides custom software solutions, mainly for transport planning, monitoring, and related services to its clients, particularly various transport companies (hereinafter referred to as 'Clients'). With these products and services, Personal Data as defined by the GDPR is processed under the responsibility and instructions of the respective Client. This makes the Client the formal Data Controller under the GDPR (hereinafter referred to as 'Controller'). Some of the processing of Personal Data is carried out by Inforit on the instructions of the Controller. This designates Inforit as the Data Processor under the GDPR.

Inforit maintains an administration for ZorgVoorJeugd on behalf of various municipalities. This service involves processing Personal Data as defined by the GDPR under the responsibility and instructions of the respective municipalities. This designates the municipality as the formal Data Controller for the processing under the GDPR. The processing of Personal Data is performed by Inforit on the instructions of the Data Controller. This makes Inforit the Data Processor under the GDPR.

In addition to the processing of Personal Data as mentioned above, Inforit also processes Personal Data of website visitors, customers, prospects, and job applicants through the Inforit website. In these processing activities, Inforit is the Data Controller under the GDPR.

Data Protection Officer

The responsible Clients and municipalities are usually obligated under the GDPR to appoint a Data Protection Officer (DPO). The DPO ensures that the processing of Personal Data is carried out securely, in compliance with the requirements and guidelines set forth by the GDPR. If you have any questions regarding the privacy aspects of the processing of Personal Data, you can address them to the DPO of the respective Client or municipality.

The responsible Client or municipality is obligated to communicate the contact details of their DPO, which you can find on their website. If a Client or municipality has not yet appointed a DPO, you can find standard contact information on their website.

Inforit has also appointed a DPO. You can address questions or concerns related to processing activities where Inforit is the Data Controller to: FG@Inforit.nl.

Purpose of Data Use

For the benefit of the responsible Clients, Inforit processes your Personal Data for the following purposes:

- To perform agreements, transactions, and services for Clients.
- To maintain adequate registration of transportation movements.
- For relationship management.
- For the development and improvement of products and services.
- To determine strategy and policies.

For the benefit of responsible municipalities, Inforit processes your Personal Data for the following purposes:

- To provide and monitor adequate care and guidance in the context of youth care.
- To provide appropriate information or advice.
- To fulfill the legally required registration of treatments and guidance.
- To improve the functionality and content of the registration program.

Under its own responsibility, Inforit processes your Personal Data for the following purposes:

- To contact you via phone or email when necessary to provide our services.
- To inform you about changes to our services and products.
- To maintain adequate records of our services.
- To conduct a job application process when you apply to work with us.
- For promotional or marketing purposes, in proportion to our service provision.

Legal Basis for Processing

The responsible Client or municipality, and thus Inforit as their Data Processor, may only process your Personal Data if there is a legitimate legal basis for doing so.

- The legal basis for processing for the benefit of our Clients is that there is a legitimate interest or an existing employment contract with you.

- The legal basis for processing for the benefit of municipalities is that processing is necessary to fulfill a legal obligation to which the municipality is subject, and you have explicitly consented to it.
- For processing activities where Inforit is the Data Controller, the legal basis is that there is a legitimate interest or you have explicitly consented.

Types of Personal Data We Process

Inforit may process the following types of Personal Data:

- Contact information: name, address, email address, phone number.
- Technical data: IP address, browser, device type, etc.
- Data about your activities on our website.

Special Categories of Personal Data

For the benefit of Clients, Inforit may process the following special categories of Personal Data:

- Location data.

For the benefit of municipalities, Inforit may process the following special categories of Personal Data:

- Health data, including physical and mental health information such as diagnoses, conditions, medication usage, etc.
- Data related to provided or to be provided care or guidance.
- Identifying Personal Data of the healthcare provider or providers.
- Treatment plans and records of activities in them, such as session notes.

Website Tracking (Cookies)

We use cookies on our website and in our products to monitor and improve the usage and functionality of our portals and programs. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you first visit a portal. The cookies we use are necessary for the technical operation of the website and for your convenience.

Analytical cookies are also used on Inforit websites. The information obtained from these cookies relates to your activities on the website. This information is stored on servers in the United States and may be shared with third parties. However, Inforit has configured Google Analytics to be 'privacy-friendly.' This means, among other things, that your IP address is anonymized before storage (i.e., the last octet of the IP address is masked). This

data is no longer traceable to an individual through the IP address. Also, the option to 'share data with Google' has been disabled (so Google is not allowed to link the data with other services).

If, despite these measures, you do not want data about your website usage to be collected, you can opt out of cookies by configuring your internet browser not to store cookies. However, this may affect your user experience. You can also delete all previously stored information through your browser settings.

Sharing Data with Others

In addition to Inforit, other organizations may be involved in the processing of your Personal Data. When this is the case, a Data Processing Agreement is always established with these parties to ensure that the same level of security and confidentiality of your data is maintained. The responsible Client or municipality remains ultimately responsible and liable for these processing activities.

We ensure that your data is always processed within the EU (with the exception of website statistics by Google Analytics), ensuring compliance with the requirements and guidelines of European privacy legislation (GDPR). Your data will never be sold to third parties and will only be provided to others when necessary to comply with a legal obligation.

When your data is used to investigate the operation of a portal or program, it will be done with anonymized data that cannot be traced back to you.

Data Retention

Personal Data processed for the benefit of Clients

is retained according to the retention period determined by the respective Client.

Personal Data processed for the benefit of municipalities is not stored within the domain and under the control of Inforit.

Upon the termination of the service agreement between Inforit and the responsible Client or municipality, your Personal Data will be transferred to the Controller in accordance with their instructions, destroyed, or anonymized to the extent that the data is no longer traceable to you.

For other data, it is retained as long as there is a legitimate purpose. When this purpose no longer exists, the data is deleted. For example, in the case of a job application process, CVs and other data from other applicants are deleted once a vacancy is filled.

Confidentiality

All Inforit employees who may have access to your data have signed a Confidentiality Agreement and are obligated to handle your data confidentially.

Security

Inforit takes the protection of your data extremely seriously and has implemented appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized alteration. Inforit manages its information security through an Information Security Management System (ISMS) and is ISO27001 certified.

If you believe that your data is not adequately secured or if there are indications of misuse, please contact the responsible Client or municipality, or Inforit via: FG@Inforit.nl.

Your Rights Regarding Your Data and Processing

Privacy legislation grants you, as a Data Subject, several rights regarding the processing of your Personal Data. You have the right to access, rectify, delete, or transfer your Personal Data. You also have the right to restrict or stop the processing. If you have given explicit consent for a specific processing activity, you can withdraw this consent at any time. You can address a request concerning these rights to the DPO of the respective Client or municipality.

If your request pertains to Personal Data for which Inforit is the Data Controller, you can direct your request to Inforit, via: FG@Inforit.nl.

To ensure that the request has been made by you, the Controller may contact you and request confirmation. Depending on the situation and the type of data, you may be asked to provide identification to verify that the data indeed belongs to you. The Controller must respond to your request as soon as possible, but no later than within four weeks.

Complaints

If you have a complaint regarding the processing of your data, you can address it to the contact information provided by the responsible Client.

If your complaint regarding the processing by the Controller is not resolved to your satisfaction, you can direct your complaint to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) via: www.autoriteitpersoonsgegevens.nl.

Changes

Inforit reserves the right to update or amend this Privacy Statement if necessary. The latest approved version will always be published on the website.